

236475

THE  
**COMPLIANCE**  
GROUP

2012-39-A

April 30, 2012

**IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING**

Public Service Commission of SC  
Clerk's Office  
Post Office Drawer 11649  
Columbia, SC 29211

**Re: Metropolitan Telecommunications of South Carolina, Inc. (MetTel)  
Authorized Utility Representative Form for Telecommunications Carriers  
For the Year 2012**

To Whom It May Concern:

Enclosed please find the South Carolina Authorized Utility Representative Form for Telecommunications Carriers for the year 2012, filed on behalf of Metropolitan Telecommunications of South Carolina, Inc. (MetTel).

Please contact Meghan Ruwet at (303) 663-0102 or [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com) with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet  
The Compliance Group  
Consultant  
Telephone: (303) 663-0102  
Email: [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com)

Copy  
Posted: LOD  
Dept: N/A  
Date: 5/2/12  
Time: 2:35

RECEIVED

MAY 02 2012

PSC SC  
MAIL / DMS

GENERAL INQUIRIES: 1-877-435-3461  
FAX: 578-709-6077  
EMAIL: [MAIL@COMPLIANCEGROUP.COM](mailto:MAIL@COMPLIANCEGROUP.COM)  
WEB: [WWW.COMPLIANCEGROUP.COM](http://WWW.COMPLIANCEGROUP.COM)

THE COMPLIANCE GROUP  
1420 SPRING HILL ROAD  
SUITE 205  
MCLEAN, VIRGINIA 22102

THE  
**COMPLIANCE**  
GROUP

April 30, 2012

**IMPORTANT NOTICE REGARDING COMPLIANCE & REPORTING**

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, SC 29201

**Re: *Metropolitan Telecommunications of South Carolina, Inc. (MetTel)*  
*Authorized Utility Representative Form for Telecommunications Carriers*  
*For the Year 2012***

To Whom It May Concern:

Enclosed please find the South Carolina Authorized Utility Representative Form for Telecommunications Carriers for the year 2012, filed on behalf of Metropolitan Telecommunications of South Carolina, Inc. (MetTel).

Please contact Meghan Ruwet at (303) 663-0102 or [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com) with any questions concerning this filing. Thank you for your assistance in this matter.

Sincerely,

Meghan Ruwet  
The *Compliance* Group  
Consultant  
Telephone: (303) 663-0102  
Email: [mtr@compliancegroup.com](mailto:mtr@compliancegroup.com)

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FAX: 578-709-8077  
EMAIL: [MAIL@COMPLIANCEGROUP.COM](mailto:MAIL@COMPLIANCEGROUP.COM)  
WEB: [WWW.COMPLIANCEGROUP.COM](http://WWW.COMPLIANCEGROUP.COM)

THE COMPLIANCE GROUP  
1420 SPRING HILL ROAD  
SUITE 205  
MCLEAN, VIRGINIA 22102

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC       ☒ CLEC       ☐ ILEC       ☐ Wireless

## CERTIFICATED COMPANY INFORMATION

Metropolitan Telecommunications of South Carolina, Inc.

Company Name

FEIN/SSN

MetTel

(212) 607-6323

Db/a/fka

Telephone #

55 Water Street, 31<sup>st</sup> Floor

Mailing Address

New York, NY 10041

City, State, Zip Code

55 Water Street, 31<sup>st</sup> Floor

Business Location

New York, NY 10041

New York

City, State, Zip Code

County

## REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company

Mailing Address: 5000 Thurmond Mall Boulevard

City, State, Zip Code: Columbia, SC 29201

RECEIVED

MAY 02 2012

PSC SC  
MAIL / DMS

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Ralph Dichy, Director of Tax Affairs -- Address Above

**General Manager** (Include address if different than above.)

(212) 607-6323

(212) 635-5074

rdichy@mettel.net

Telephone Number

Facsimile Number

E-mail Address

B. Agent -- Address Above

**Customer Relations /Complaints Representative** (Include address if different than above.)

Business -- 800-876-9823

Residential 877-638-8351

/ N/A

customerservice@mettel.net

Telephone Number

Facsimile Number

E-mail Address

C1. Leslie Duckett -- Address Above

**Customer Relations/Complaints Representative for Escalated Complaints** (Include address if different than above.)

(212) 607-6323

(212) 607-2004

lduckett@mettel.net

Telephone Number

Facsimile Number

E-mail Address

C2. 800-876-9823

**Customer Contact (Toll Free Number)**

D. Andoni Economou -- Address Above

**Engineering Operations** (Include address if different than above.)

(212) 607-2004

(212) 635-5074

aeconomou@mettel.net

Telephone Number

Facsimile Number

E-mail Address

E. Ralph Dichy -- Address Above

**Test and Repair** (Include address if different than above.)

(212) 607-6323

(212) 635-5074

rdichy@mettel.net

Telephone Number

Facsimile Number

E-mail Address

F. Agent  
**Emergencies** (During non-office hours)  
866-312-0911 / N/A / customerservice@mettel.net  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Ralph Dichy - Address Above  
**Regulatory Officer** (Include address if different than above.)  
(212) 607-6323 / (212) 635-5074 / rdichy@mettel.net  
Telephone Number Facsimile Number E-mail Address

H. Ralph Dichy  
**Dual Party Mailings** (Name)  
55 Water Street, 31<sup>st</sup> Floor, New York, NY 10041  
Mailing Address  
(212) 607-6323 / (212) 635-5074 / rdichy@mettel.net  
Telephone Number Facsimile Number E-mail Address

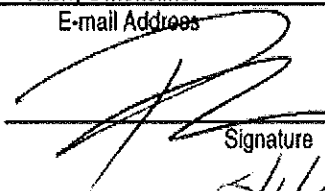
I. Ralph Dichy  
**Interim LEC Fund Mailings** (Name)  
55 Water Street, 31<sup>st</sup> Floor, New York, NY 10041  
Mailing Address  
(212) 607-6323 / (212) 635-5074 / rdichy@mettel.net  
Telephone Number Facsimile Number E-mail Address

J. Ralph Dichy  
**Universal Service Fund Mailings** (Name)  
55 Water Street, 31<sup>st</sup> Floor, New York, NY 10041  
Mailing Address  
(212) 607-6323 / (212) 635-5074 / rdichy@mettel.net  
Telephone Number Facsimile Number E-mail Address

K. Ralph Dichy  
**Gross Receipts Mailings** (Name)  
55 Water Street, 31<sup>st</sup> Floor, New York, NY 10041  
Mailing Address  
(212) 607-6323 / (212) 635-5074 / rdichy@mettel.net  
Telephone Number Facsimile Number E-mail Address

L. Ralph Dichy  
**Lifeline Mailings** (Name)  
55 Water Street, 31<sup>st</sup> Floor, New York, NY 10041  
Mailing Address  
(212) 607-6323 / (212) 635-5074 / rdichy@mettel.net  
Telephone Number Facsimile Number E-mail Address

Ralph Dichy  
This form was completed by (print name)  
Director of Tax Affairs  
Title

  
Signature  
5/1/12  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Clerk's Office  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 11/2010)